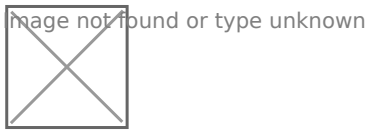
Error 1014 Tebex - CNAME Cross-User Banned

If you are ever presented with the following below when trying to access your Tebex store using your own custom domain, such as https://store.vanillaplus.uk, this means you need to **renewal your Plus plan.**



You haven't been banned or suspended by CloudFlare, even though the word "banned" appears. What this means in simple terms is when Tebex tries to redirect from your custom domain to the actual store link, they stop that redirection because you haven't renewed your "Plus" plan, so the CNAME becomes "Banned" to stop the "hop" from your custom domain to *abc123abc123.tebex.io* (The CNAME you made).

Hopefully this provides more context. All you need to do is go and pay. After about 5-10 minutes, the error disappears.

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