OVH - □□□

OVH, or "Online Virtual Hosting" has multiple locations in the US, EU and AS of the world, including Canada, London, France, Germany, Asia and Singapore. Their hardware is reliable and their up time is fantastic. Prices do get pretty expensive dependent on which system you require and the feature set it needs, but they are the most reputable and easiest to work with.

Pros

- Support staff are competent and they understand that you are frustrated with the issue. They have phone contact also if you would like to call them up and speak with their team.
- You can use their vSwitch/vRack system to connect systems together if they are compatible with private bandwidth to save a bunch of headache with internal networking on large scale MC networks and businesses.

Cons

- Support sometimes can **take hours or even days** to respond but this is counteracted by informing them that you know your *stuff* and you aren't incompetent.
- Sometimes you need to repeat yourself to the support staff or get them to complete a task repeatedly until the data center technicians finally clock on and realize "Ah, this is an actual problem causing downtime, let's actually do it or find an alternative solution."

Known Issues

- There is a motherboard BIOS update still plagues their systems to this day the screenshot below was from May 23 but happened again in August 23 with a different client. A faulty update in their BIOS's basically causes systems to just randomly switch off with no RAM, CPU or disk faults, it's just sporadically random. Seems to not happen on the **F10** update of their boards, but it's

  Image not found or type unknown

  possible that it can happen on this version too.

Revision #12
Created 17 July 2023 23:41:29 by JasmeowTheCat
Updated 24 April 2026 22:54:10 by JasmeowTheCat