Preface - What Is This Book About?

These pages should hopefully help pick out your next dedicated system from a hosting provider which has reliable hardware, reputable with systems not going offline every hour and intelligent support.

The providers we are going to be covering are due to our combined extensive years of experience with each one and even our personal experiences with using them as we might of rented from them in the past or currently using their platform.

We have categorized them into each provider with a brief explanation of their locations, their pros, cons, known issues and any other information which we deem to be known to the public.

Each book will have the company name and a suitable star rating on how we judge them as a provider, focusing on many key factors:

- How easy they are to communicate with, both as a consumer, but as us being system admins in support tickets, emails or over the phone. This includes the time it takes for them to reply, friendliness, competence and actually solving the issue.
- The reliability of their hardware and their uptime. Issues such as disk failures or RAM faults are common and won't be used against them unless they use really outdated or second hand hardware. This is more aimed towards the support from the said provider.
- The security and management of client data such as using 2FA for access to administrative interfaces including WHMCS or KVM portals, proper terms of service and privacy policy documents and not selling on customer data or doing concerning external activity.

Please do note that public reputation and how they are viewed a whole will not be taken into consideration as we need first hand experience to either communicating them as a customer or as the system admin for a client, such as yourself. This

includes looking at their Trustpilot for example and going "Ah, they have 2 stars, so we should judge them two stars", this isn't right and we won't do that.

We are not bias and won't take bribes to increase someones rating, whether it be for your host or someone elses, and we do not have "opinions" towards one or the other as we want to be as genuine as possible.

Have a host to recommend that we haven't heard of yet or written on our pages? Reach out to management and we might add them later on.

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