External DDoS Providers

With many DDoS providers on the market, find out which one to pick with extensive profiles on each.

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Preface - What Is This Book About?

These pages should hopefully help support your search on finding which external DDoS provider is the best choice for your MC network or business, with reliable network operations, good control interfaces, minimal outages and intelligent support.

The providers we are going to be covering are due to our combined experience with each one and even our personal experiences with using them as we might of used them in the past or currently using their platform.

We have categorized them into each provider with a brief explanation of their services, their pros, cons, known issues and any other information which we deem to be known to the public.

Each book will have the company name and a suitable star rating on how we judge them as a provider, focusing on many key factors:

- How easy they are to communicate with, both as a consumer, but as us being system admins in Discord support tickets or direct emails with the team. This includes the time it takes for them to reply, friendliness, competence and actually solving the issue.
- The excellence in their uptime and network operations, such as outages from DDoS attacks they have mitigated or unfortunately got taken down due to misconfigured systems, the impact it had on clients and how long it took for them to resolve the issues.
- The usefulness of their control panel interface for managing the protection settings of the network, including editing backends to different domains, changing firewall settings such as limiting quick succession player connections, anti-bot configurations, advanced statistics, webhooks, Java & Bedrock support *(Applicable To MC Only)* and more.
- The price to performance ratio, evaluating whether if it is really worth purchasing the service for what feature sets they offer or that you should seek an alternative.

Please do note that public reputation and how they are viewed a whole will not be taken into consideration as we need first hand experience to either communicating them as a customer or as the system admin for a client, such as yourself. This includes looking at their Trustpilot for example and going "Ah, they have 2 stars, so we should judge them two stars", this isn't right and we won't do that.

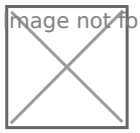
We are not bias and won't take bribes to increase someones rating, whether it be for your services or someone elses, and we do not have "opinions" towards one or the other as we want to be as genuine as possible.

Have a DDoS provider to recommend that we haven't heard of yet or written on our pages? Reach out to management and we might add them later on.

TCPShield - □□□

Jasmeow.Systems has been partnered with TCPShield since September 2023, offering a huge discount of Bedrock support for $40 instead of $100 a month as stated on their premium plan for Geyser support. Having over 25+ clients rely on an outstanding service has been fantastic for our team where clients can rest easy knowing their network is protected.

We are officially stated on https://docs.tcpshield.com/miscellaneous/account-sharing as being one of the main MSP's for TCPShield, further supporting our clients trust in the services they provide. We manage the infrastructure and configuration of your network on our central business account, providing shared access if you wish to see analytics and other changes you might need to make.



NeoProtect -

NeoProtect used to be one of our partners between March-August 2023 who were for DDoS mitigation and attack management for our clientele but unfortunately due to many cases of poor performance, failed communication and undeveloped infrastructure.

During our partnership, unfortunately many communications with the team were not transparent enough or lackluster to report back to our clientele about the issues, leaving us to handle most of the unsatisfied clients who expressed their high annoyance for the service.

What is immensely frustrating is that we recommended NeoProtect over TCPShield throughout the partnership due to much lower costs for bedrock support at $40 a month instead of $100. After our partnership ended, on their terms mind you and not ours, we managed to achieve the same deal with TCPShield.

Looking back at our conversations, some comments from Kilian came across as sarcastic or condescending, wasting a lot of time of getting to the real issues at hand, causing partner frustration and client annoyance.





With the below, this is unfortunately what ultimately lead me to migrate my clients to TCPShield. I shouldn't have to ask for more information, you should be transparent in the first place.



As you can see below, our ending of the partnership didn't end very well, putting emotion first and best business practices second. It took a day and a half for Kilian to finally state the below.

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And finally... apparently we have to believe NeoProtect's systems are "cool" before becoming partners again...

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Some of our clients who had issues during the time we were partnered with NeoProtect are listed below, but the list isn't exhaustive as we had over 100 reports during the duration of partnership.

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We want to make you aware that this information is correct as of August 2023. We attempted to use them again in June 2024 and still has these issues for 8 clients, so until we see some improvements in both communication and network stability, we will not be using them.

After speaking to some staff members individually about their opinions of the NeoProtect team and infrastructure, some decided to write their own personal reviews on how the team are operating:

"*Unfortunately, Noah and Killian social skills are absolutely trash. I can tell this now because they were nice to me previously when I had no one else to rely on. As for NeoProtect's ability to mitigate DDoS attacks, i'd still like to mention that Noah and Killian are two very skilled Go & XDP protection developers. Neo remains to be one of the most advanced DDoS protection services I have seen to date.*

For customers, I simply cannot recommend them, having taken into account their social skills. For me, I would assume that they are trying to hide something based off of their ego. After all, the scope of DDoS protection is to make the internet a better place (right?). The lack of transparency that they demonstrate just doesn't make for a good cloud DDoS protection provider. It's really sad to see that they decided to change staff very quickly without providing some of us proper feedback at all.

As a note for customers, the only thing I would recommend purchasing from NeoProtect would be their XDP filter, which is sold as their "On-Site Shield" package. It remains a very well designed protection stack for all kinds of attacks, a web panel, and good monitoring."