# Preface - What Is This Book About?

These pages should hopefully help support your search on finding which external DDoS provider is the best choice for your MC network or business, with reliable network operations, good control interfaces, minimal outages and intelligent support.

The providers we are going to be covering are due to our combined experience with each one and even our personal experiences with using them as we might of used them in the past or currently using their platform.

We have categorized them into each provider with a brief explanation of their services, their pros, cons, known issues and any other information which we deem to be known to the public.

Each book will have the company name and a suitable star rating on how we judge them as a provider, focusing on many key factors:

- How easy they are to communicate with, both as a consumer, but as us being system admins in Discord support tickets or direct emails with the team. This includes the time it takes for them to reply, friendliness, competence and actually solving the issue.
- The excellence in their uptime and network operations, such as outages from DDoS attacks they have mitigated or unfortunately got taken down due to misconfigured systems, the impact it had on clients and how long it took for them to resolve the issues.
- The usefulness of their control panel interface for managing the protection settings of the network, including editing backends to different domains, changing firewall settings such as limiting quick succession player connections, anti-bot configurations, advanced statistics, webhooks, Java & Bedrock support *(Applicable To MC Only)* and more.
- The price to performance ratio, evaluating whether if it is really worth purchasing the service for what feature sets they offer or that you should seek an alternative.

Please do note that public reputation and how they are viewed a whole will not be taken into consideration as we need first hand experience to either communicating them as a customer or as the system admin for a client, such as yourself. This includes looking at their Trustpilot for example and going "Ah, they have 2 stars, so we should judge them two stars", this isn't right and we won't do that.

We are not bias and won't take bribes to increase someones rating, whether it be for your services or someone elses, and we do not have "opinions" towards one or the other as we want to be as genuine as possible.

Have a DDoS provider to recommend that we haven't heard of yet or written on our pages? Reach out to management and we might add them later on.

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