

# Hosting Provider Access

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# Subuser Account Invitation For OVH

Head over to your OVH domain where you have purchased your server from.

Make sure you use the right domain where you purchased your dedicated system from as we will need this after you have created the subuser account. OVH's login systems don't share account credentials across their databases, so if you try to login to **ca** for example it won't work if you have a system bought on **us**.

Login to your account using the My account or My customer account button situated on the header of the website.

The image shows the OVHcloud website header and login/register forms. The header is dark blue with the OVHcloud logo on the left and navigation links on the right. The 'My Account' link is highlighted with a red box. Below the header, there are two main sections: 'I'm already an OVHcloud US customer' and 'I'm new to OVHcloud US'. The login form for existing customers is highlighted with a red box. It includes fields for 'Account ID or email address' and 'Password', a 'Login' button, and a 'Reset your password' link. A note at the bottom of the login form states: 'Existing US customers prior to Jan. 17, 2018 can access OVHcloud Manager at [ovh.com/world](https://ovh.com/world)'. The registration form for new customers includes fields for 'First name', 'Last name', 'Email address', and 'Password', a checkbox for terms and privacy, and a 'Create an account' button.

**OVHcloud**

[My Account](#) | [Contact Sales](#) | [Support](#) | [Resources](#) | [OVHcloud Blog](#)

[Bare Metal & VPS](#) | [Hosted Private Cloud](#) | [Public Cloud](#) | [Enterprise](#) | [Ecosystem](#) | [About](#) | [OVHcloud Deals](#)

**OVHcloud**

**I'm already an OVHcloud US customer**

Account ID or email address

Password

**Login**

[Reset your password](#)

Existing US customers prior to Jan. 17, 2018 can access OVHcloud Manager at [ovh.com/world](https://ovh.com/world)

**I'm new to OVHcloud US**

First name

Last name

Email address

Password

☐ I confirm that I am at least 18 years old and accept the [Terms of Service](#) and [Privacy Policy](#)

**Create an account**

To add someone as a subuser you will have to get to your Account Settings by clicking your name in the top right corner and then clicking on your profile picture as highlighted below.



Proceed to the User Management tab and follow the step below.

**!! If user management is missing, please see this:**

Image not found or type unknown

OVH has moved it to along the left side bar >

Image not found or type unknown

Image not found or type unknown

>

>

[General information](#)[Security](#)[Emails received](#)[Level of Support](#)[User management](#)[Advanced settings](#)

[Add user](#)[SSO connection](#)

Username	Role	Created	Password last updated	Status
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1

10Page /

Please use the provided information in your [\[ID\]-comms-chat](#) channel to create the subuser account and press confirm when done.

Do not put the ID in the login box. Put the name of "Jasmine" into the box, otherwise our login becomes 29-xx/29-xx and not 29-xx/Jasmine.

**You are not finished, please continue reading.**

We need the ID + the URL to login.

## Add user

To connect to the interface, the user will need to enter your **6969-6969-69** ID and their username separated by a '/', along with their password.

Please enter the new user information

Login

Jasmine

6969-6969-69/Jasmine

Email address

jasmine@jasmeow.systems

Password


\*\*\*\*\*

Role

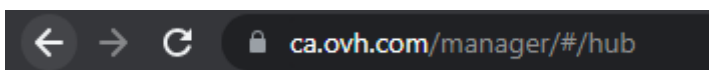
Administrator

Description

After creating the subuser account **please** send the **ID** that OVH gives you right after. If you see below, it states **Example: 6969-6969-69/Jasmine**. **PROVIDE THE ID.**

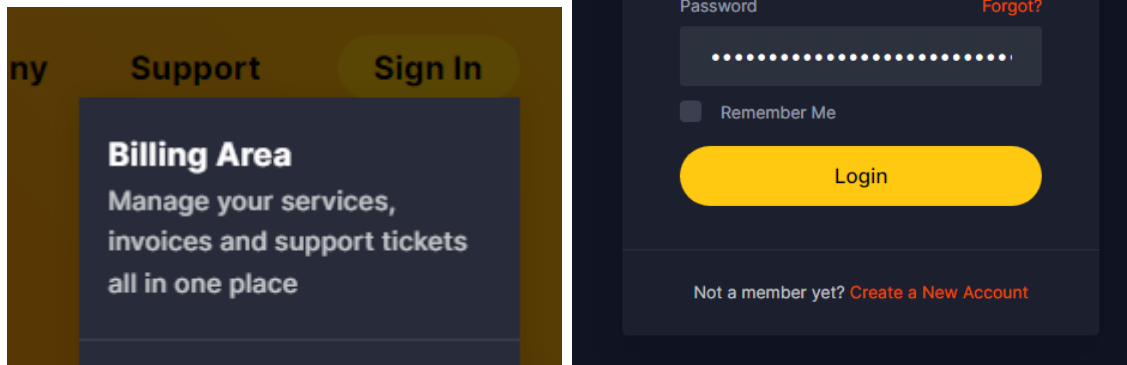
 To connect to the interface, the user will need to enter your **6969-6969-69** ID and their username separated by a '/', along with their password.  
Example: 6969-6969-69/Jasmine

Additionally, make sure you inform us what domain it is, such as <https://ca.ovh.com>, <https://us.ovhcloud.com>, etc. They have around 7 different login pages. Get it from the address bar in the top left. **PROVIDE THE URL.**

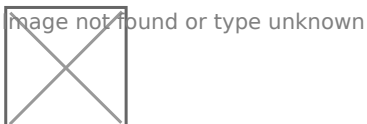


# Subuser Account Invitation For Bloom.Host

Head to Bloom.Host's website at <https://bloom.host> and click on the Billing Area in the top right.



In the top right corner, click your name, then in the dropdown, click "User Management".



Click "Invite New User" in yellow then put in our email [clientsystems@jasmeow.systems](mailto:clientsystems@jasmeow.systems) to add us.

Invite New User

×

Inviting a new user allows you to invite a new user to your account. If the invitee already has an existing user account, they will be able to access your account using their existing login credentials. If the user does not yet have a user account, they will be able to create one.

clientsystems@jasmeow.systems

☒ All Permissions

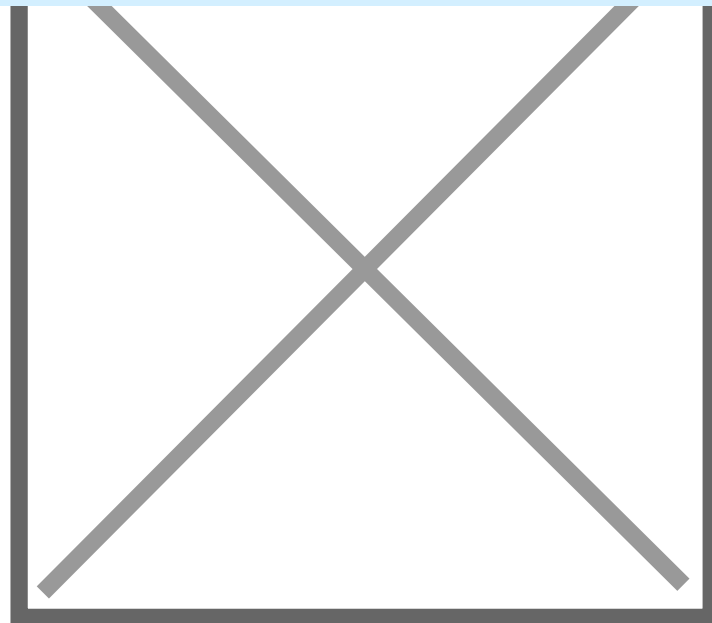
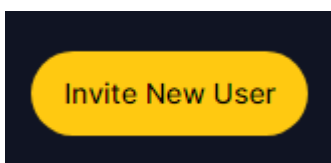
☐ Choose Permissions

Send Invite

Cancel

Please select all permissions, but if you want to limit access, we must at least have the following as we need to see the systems, complete product password resets, use single sign-on to access the control panels for the systems and opening or viewing current support tickets. The other ones are optional and domains are not required if you don't have them. If you do choose all permissions, we can add additional system administrators who might need to login as management can add them.

We see your details in the billing area anyway such as name and address, so turning off the tick for modifying master account profile is slightly pointless as it says "Access" when this just means we can't change your name or details like that.



Click "Send Invite" at the bottom. We are now added and can view your account.

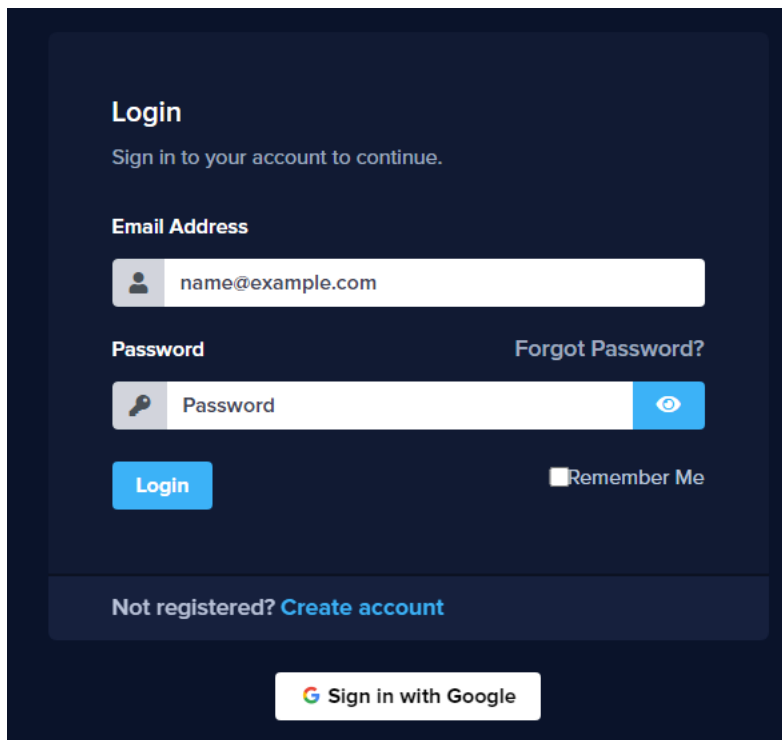
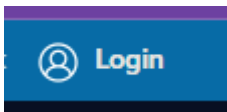
image not found or type unknown



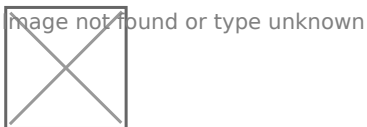


# Subuser Account Invitation For Hosturly

Head to Hosturly's website at <https://hosturly.com> and click "Login" in the top right to go to their Billing Area.

A dark-themed login form with a white border. At the top, it says "Login" and "Sign in to your account to continue." Below this is an "Email Address" field with a placeholder "name@example.com". Underneath is a "Password" field with a placeholder "Password" and a "Forgot Password?" link. A blue "Login" button is on the left, and a "Remember Me" checkbox is on the right. At the bottom, it says "Not registered? [Create account](#)". A "Sign in with Google" button is at the very bottom.

In the top right corner, click your name, then in the dropdown, click "User Management".



Click "Invite New User" in yellow then put in our email [clientsystems@jasmeow.systems](mailto:clientsystems@jasmeow.systems) to add us.

## Invite New User

Inviting a new user allows you to invite a new user to your account. If the invitee already has an existing user account, they will be able to access your account using their existing login credentials. If the user does not yet have a user account, they will be able to create one.

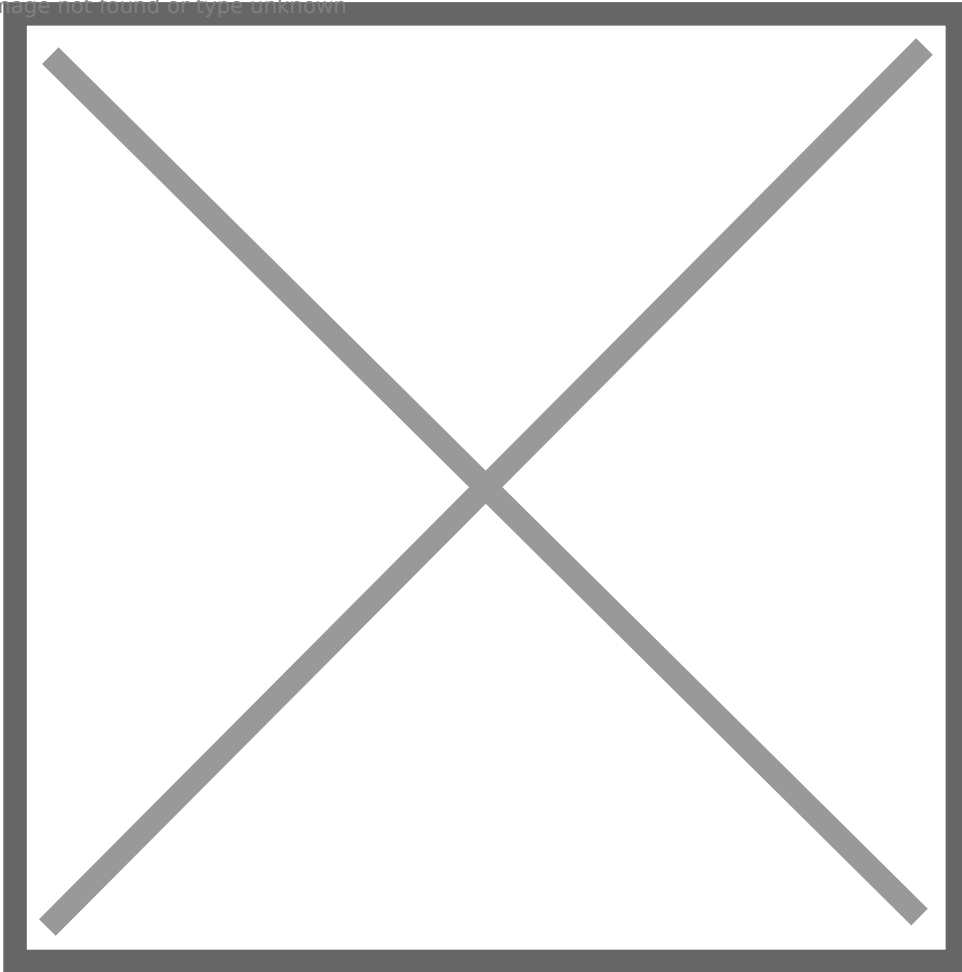
☒ All Permissions ☐ Choose Permissions

Send Invite

Please select all permissions, but if you want to limit access, we must at least have the following as we need to see the systems, complete product password resets, use single sign-on to access the control panels for the systems and opening or viewing current support tickets. The other ones are optional and domains are not required if you don't have them. If you do choose all permissions, we can add additional system administrators who might need to login as management can add them.

We see your details in the billing area anyway such as name and address, so turning off the tick for modifying master account profile is slightly pointless as it says "Access" when this just means we can't change your name or details like that.

Image not found or type unknown



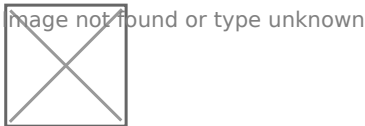
Click "Send Invite" at the bottom. We are now added and can view your account.

Image not found or type unknown

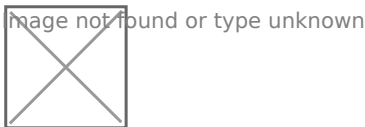


# Subuser Account Invitation For PebbleHost

Head to PebbleHost's website at <https://pebblehost.com/> and login by hovering over "Panel Login" in the top right and clicking "Billing Panel".



In the top right corner, click your name, then in the dropdown, click "User Management".



Click "Invite New User" in yellow then put in our email [clientsystems@jasmeow.systems](mailto:clientsystems@jasmeow.systems) to add us.

## Invite New User

Inviting a new user allows you to invite a new user to your account. If the invitee already has an existing user account, they will be able to access your account using their existing login credentials. If the user does not yet have a user account, they will be able to create one.

☒ All Permissions ☐ Choose Permissions

Send Invite

Please select all permissions, but if you want to limit access, we must at least have the following as we need to see the systems, complete product password resets, use

single sign-on to access the control panels for the systems and opening or viewing current support tickets. The other ones are optional and domains are not required if you don't have them. If you do choose all permissions, we can add additional system administrators who might need to login as management can add them.

We see your details in the billing area anyway such as name and address, so turning off the tick for modifying master account profile is slightly pointless as it says "Access" when this just means we can't change your name or details like that.

☐ All Permissions ☒ Choose Permissions

- ☐ **Modify Master Account Profile -**  
Access and modify the client profile information
- ☐ **View & Manage Contacts -**  
Access and manage contacts
- ☒ **View Products & Services -**  
View access to products, services and addons
- ☒ **View & Modify Product Passwords -**  
Allow password resets and other actions
- ☒ **Perform Single Sign-On -**  
Allow single sign-on into services
- ☒ **View Domains -**  
View access to domain registrations
- ☒ **Manage Domain Settings -**  
Allow domain management eg. nameservers/whois/transfers
- ☒ **View & Pay Invoices -**  
View and payment access to invoices
- ☒ **View & Accept Quotes -**  
View and acceptance permissions for quotes
- ☒ **View & Open Support Tickets -**  
Access to open, respond and manage support tickets
- ☐ **View & Manage Affiliate Account -**  
Access to view and request withdrawals
- ☒ **View Emails -**  
Access to view account email history
- ☒ **Place New Orders/Upgrades/Cancellations -**  
Allow placing of new orders

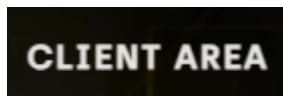
Click "Send Invite" at the bottom. We are now added and can view your account.

Send Invite

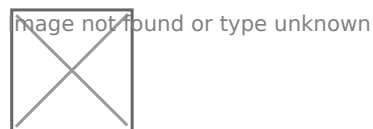


# Subuser Account Invitation For SparkedHost

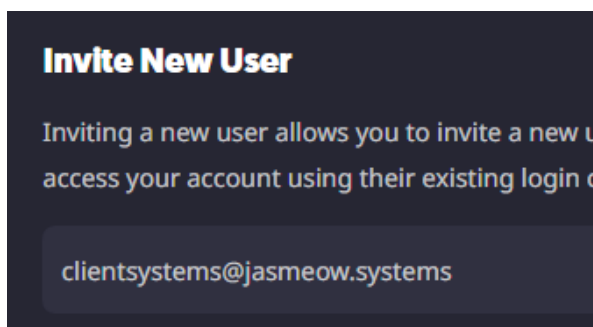
Head to SparkedHost's website at <https://sparkedhost.com/> and click "Client Area" in the top right.



In the top right corner, click your name, then in the dropdown, click "User Management".



Click "Invite New User" in yellow then put in our email [clientsystems@jasmeow.systems](mailto:clientsystems@jasmeow.systems) to add us.



Please select all permissions, but if you want to limit access, we must at least have the following as we need to see the systems, complete product password resets, use single sign-on to access the control panels for the systems and opening or viewing current support tickets. The other ones are optional and domains are not required if

you don't have them. If you do choose all permissions, we can add additional system administrators who might need to login as management can add them.

We see your details in the billing area anyway such as name and address, so turning off the tick for modifying master account profile is slightly pointless as it says "Access" when this just means we can't change your name or details like that.

☐ All Permissions ☒ Choose Permissions

- ☐ Modify Master Account Profile - Access and modify the client profile information
- ☐ View & Manage Contacts - Access and manage contacts
- ☒ View Products & Services - View access to products, services and addons
- ☒ View & Modify Product Passwords - Allow password resets and other actions
- ☒ Perform Single Sign-On - Allow single sign-on into services
- ☒ View Domains - View access to domain registrations
- ☒ Manage Domain Settings - Allow domain management eg. nameservers/whois/transfers
- ☒ View & Pay Invoices - View and payment access to invoices
- ☒ View & Accept Quotes - View and acceptance permissions for quotes
- ☒ View & Open Support Tickets - Access to open, respond and manage support tickets
- ☐ View & Manage Affiliate Account - Access to view and request withdrawals
- ☒ View Emails - Access to view account email history
- ☒ Place New Orders/Upgrades/Cancellations - Allow placing of new orders

Click "Send Invite" at the bottom. We are now added and can view your account.

Send Invite