

# HetrixTools Setup

HetrixTools is the tool that we use to monitor your dedicated machines. It's designed to notify us about any faults that may occur and help us determine the issue quickly so we can get the issue fixed immediately.

Head over to <https://hetrixtools.com/register> and create an account with your information. Please use a randomly generated password as we will require this login to setup your dedicated systems.

The image displays two side-by-side screenshots of the 'Sign Up' registration form for HetrixTools. The left screenshot shows the form with empty input fields: Name, Username, Email, Password, and Re-type Your Password. Below the fields is a checkbox for 'I agree to the Terms of Service & Privacy Policy' and a reCAPTCHA challenge with the text 'I'm not a robot'. A green 'REGISTER' button is at the bottom, and a 'LOG IN' link is at the very bottom. The right screenshot shows the same form filled out with example data: Name 'Jasmeow Systems', Username 'JS', Email 'test@jasmeow.systems', and two password fields filled with dots. The 'I agree to the Terms of Service & Privacy Policy' checkbox is checked, and the reCAPTCHA challenge is completed with a green checkmark. A central graphic of five orange arrows points from the left form to the right form.

After you have registered you need to confirm your email. Failing to do this will result in us not being able to configure monitoring on your systems. Once verified, provide us the login.

**⚠** Your account has limited functionality. We've sent you an email to verify your email address. If you haven't received the verification email yet, please [click here](#) to resend it.

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