

HetrixTools Setup

HetrixTools is the tool that we use to monitor your dedicated machines. It's designed to notify us about any faults that may occur and help us determine the issue quickly so we can get the issue fixed immediately.

Head over to <https://hetrixtools.com/register> and create an account with your information. Please use a randomly generated password as we will require this login to setup your dedicated systems.

The image displays two side-by-side screenshots of the HetrixTools registration form, separated by a dark vertical bar with a decorative orange arrow graphic. Both forms are titled 'Sign Up' in teal.

Left Form (Empty):

- Fields: Name, Username, Email, Password, Re-type Your Password.
- Agreement: ☐ I agree to the [Terms of Service & Privacy Policy](#).
- reCAPTCHA: ☐ I'm not a robot.
- Buttons: REGISTER (teal), LOG IN (dark blue).

Right Form (Filled):

- Fields: Name (Jasmeow Systems), Username (JS), Email (test@jasmeow.systems), Password (masked with dots), Re-type Your Password (masked with dots).
- Agreement: ☒ I agree to the [Terms of Service & Privacy Policy](#).
- reCAPTCHA: ☒ I'm not a robot.
- Buttons: REGISTER (teal), LOG IN (dark blue).

After you have registered you need to confirm your email. Failing to do this will result in us not being able to configure monitoring on your systems. Once verified, provide us the login.

⚠ Your account has limited functionality. We've sent you an email to verify your email address. If you haven't received the verification email yet, please [click here](#) to resend it.

Revision #5

Created 20 June 2023 11:46:13

Updated 21 March 2025 18:28:42 by JasmeowTheCat