

Subuser Account Invitation For OVH

Head over to your OVH domain where you have purchased your server from.

Make sure you use the right domain where you purchased your dedicated system from as we will need this after you have created the subuser account. OVH's login systems don't share account credentials across their databases, so if you try to login to **ca** for example it won't work if you have a system bought on **us**.

Login to your account using the My account or My customer account button situated on the header of the website.

The image shows the login and registration section of the OVHcloud website. At the top is the OVHcloud logo. Below it are two main panels. The left panel, titled 'I'm already an OVHcloud US customer', is highlighted with a red rectangular box. It contains input fields for 'Account ID or email address' and 'Password', a blue 'Login' button, and a link for 'Reset your password'. At the bottom of this panel is a small note: 'Existing US customers prior to Jan. 17, 2018 can access OVHcloud Manager at ovh.com/world'. The right panel, titled 'I'm new to OVHcloud US', contains input fields for 'First name', 'Last name', 'Email address', and 'Password', a checkbox for terms and conditions, and a blue 'Create an account' button.

To add someone as a subuser you will have to get to your Account Settings by clicking your name in the top right corner and then clicking on your profile picture as highlighted below.



Proceed to the User Management tab and follow the step below.

!! If user management is missing, please see this:

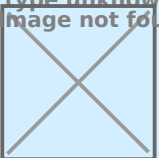

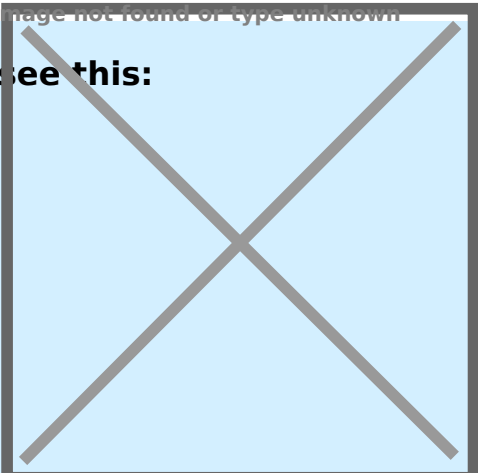
Image not found or type unknown

OVH has moved it to along the left side bar >

Image not found or type unknown

Image not found or type unknown

>



General information

Security

Emails received

Level of Support

User management

Advanced settings

Add user

SSO connection

Username	Role	Created	Password last updated	Status
----------	------	---------	-----------------------	--------

1

10Page /

Please use the provided information in your **comms-channel** to create the subuser account and press confirm when done.

Do not put the ID in the login box. Put the name of "Jasmine" into the box, otherwise our login becomes 29-xx/29-xx and not 29-xx/Jasmine.

You are not finished, please continue reading.
We need the ID + the URL to login.

Add user

To connect to the interface, the user will need to enter your **6969-6969-69** ID and their username separated by a '/', along with their password.

Please enter the new user information

Login

Jasmine

6969-6969-69/Jasmine

Email address

jasmine@jasmeow.systems


Password

Role

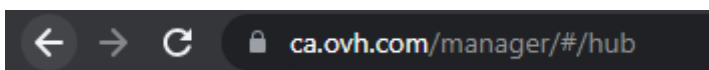
Administrator

Description

After creating the subuser account **please** send the **ID** that OVH gives you right after. If you see below, it states **Example: 6969-6969-69/Jasmine**. **PROVIDE THE ID.**

 To connect to the interface, the user will need to enter your **6969-6969-69** ID and their username separated by a '/', along with their password.
Example: 6969-6969-69/Jasmine

Additionally, make sure you inform us what domain it is, such as <https://ca.ovh.com>, <https://us.ovhcloud.com>, etc. They have around 7 different login pages. Get it from the address bar in the top left. **PROVIDE THE URL.**



Revision #24

Created 30 June 2023 15:36:27

Updated 21 January 2025 01:56:24 by JasmeowTheCat