

Subuser Account Invitation For OVH

Head over to your OVH domain where you have purchased your server from.

Make sure you use the right domain where you purchased your dedicated system from as we will need this after you have created the subuser account. OVH's login systems don't share account credentials across their databases, so if you try to login to **ca** for example it won't work if you have a system bought on **us**.

Login to your account using the My account or My customer account button situated on the header of the website.



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I'm already an OVHcloud US customer

[Reset your password](#)

I'm new to OVHcloud US

 
 I confirm that I am at least 18 years old and accept the [Terms of Service and Privacy Policy](#)

⚠ Existing US customers prior to Jan. 17, 2018 can access OVHcloud Manager at ovh.com/world

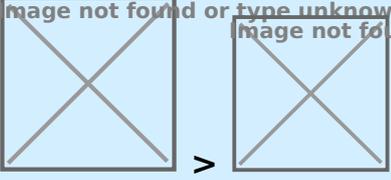
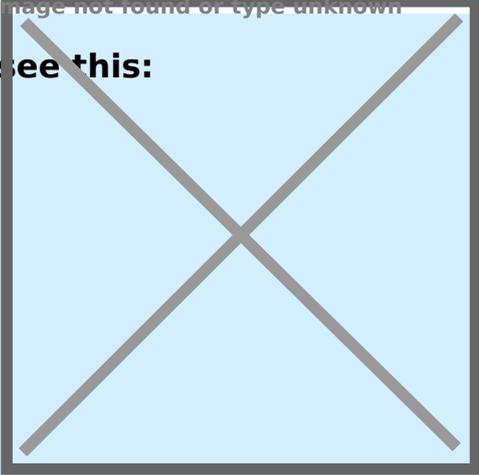
To add someone as a subuser you will have to get to your Account Settings by clicking your name in the top right corner and then clicking on your profile picture as highlighted below.



Proceed to the User Management tab and follow the step below.

!! If user management is missing, please see this:

OVH has moved it to along the left side bar >



The image contains a light blue background with several elements. At the top, there is a bold warning message: '!! If user management is missing, please see this:'. Below this, the text 'OVH has moved it to along the left side bar >' is displayed. To the right of this text is a large square placeholder with a diagonal 'X' and the text 'Image not found or type unknown'. Below the main text, there are two smaller square placeholders, also with diagonal 'X' and the text 'Image not found or type unknown', with a right-pointing arrow between them.

[Add user](#)[SSO connection](#)

Username	Role	Created	Password last updated	Status
<p>⏪ ⏩ 1 ⏪ ⏩</p> <p>10 Page /</p>				

Please use the provided information in your [\[\]-comms-chat](#) channel to create the subuser account and press confirm when done.

Do not put the ID in the login box. Put the name of "Jasmine" into the box, otherwise our login becomes 29-xx/29-xx and not 29-xx/Jasmine.

You are not finished, please continue reading.

We need the ID + the URL to login.

Add user

To connect to the interface, the user will need to enter your 6969-6969-69 ID and their username separated by a '/', along with their password.

Please enter the new user information

Login

Jasmine

6969-6969-69/Jasmine

Email address

jasmine@jasmeow.systems

Password

.....

Role

Administrator

Description

After creating the subuser account **please** send the **ID** that OVH gives you right after. If you see below, it states **Example: 6969-6969-69/Jasmine**. **PROVIDE THE ID.**

 To connect to the interface, the user will need to enter your 6969-6969-69 ID and their username separated by a '/', along with their password.
Example: 6969-6969-69/Jasmine

Additionally, make sure you inform us what domain it is, such as <https://ca.ovh.com>, <https://us.ovhcloud.com>, etc. They have around 7 different login pages. Get it from the address bar in the top left. **PROVIDE THE URL.**



Revision #24

Created 30 June 2023 15:36:27

Updated 21 January 2025 01:56:24 by jasmeowTheCat