

Getting A Containers UUID

When asking for support and your panel contains more than one server, it speeds up our assistance by providing which server UUID is effected with the issue. You can find them in many places, see below:

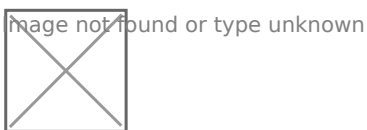
Note, there is the short UUID and long UUID. Both of these can be provided as the short one is mostly always unique and never matches another, but if it does, provide the long one. For this guide, we will be using **S** for short and **L** for long at the beginning of **UUID**.

For example:

ce823922 **AND** ce823922-2f7a-4425-a0d9-7c5cc2e2242b

Client Side

1. Click a server on your panel and look at the URL at the top of your browser in the address bar. It's <https://yourpanel.com/server/SUUID>



2. Click the "Settings" tab in any server along the top and find "Server ID" (**LUUID**) in the bottom left. You can click it to copy!



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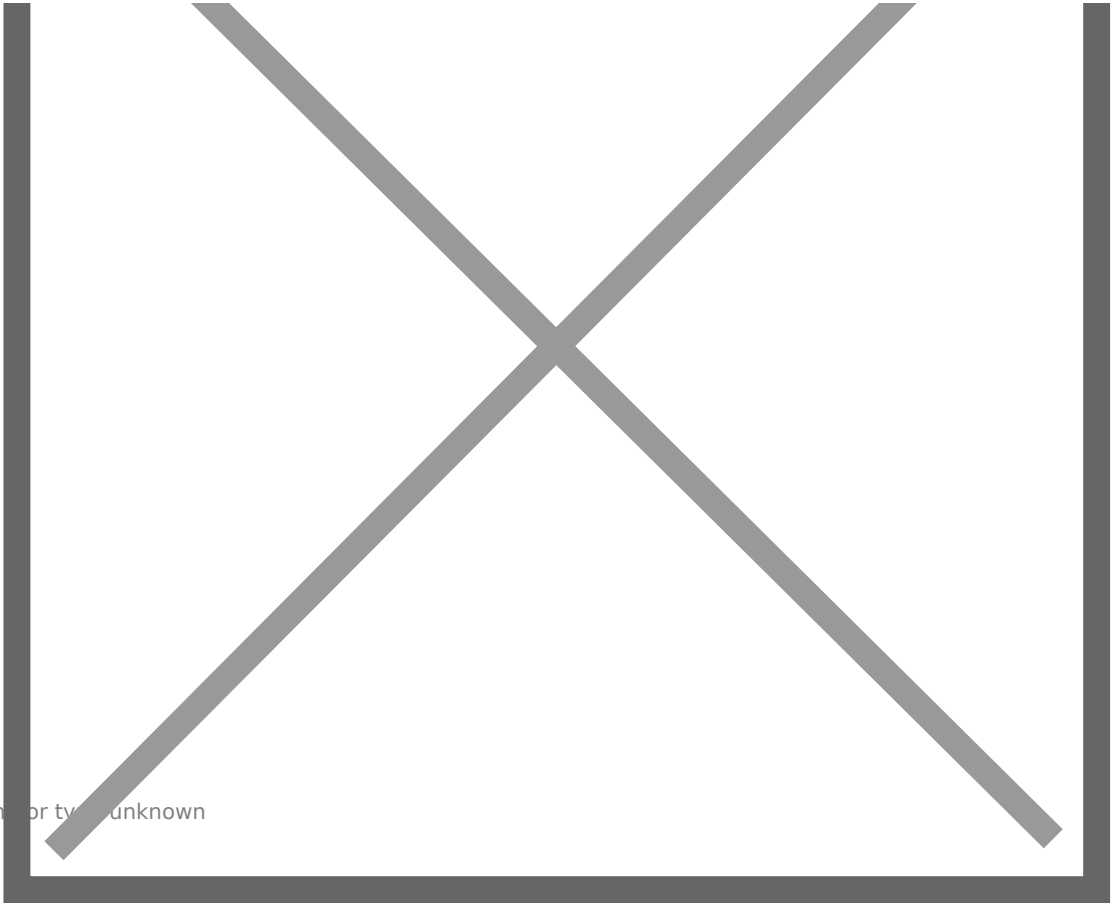
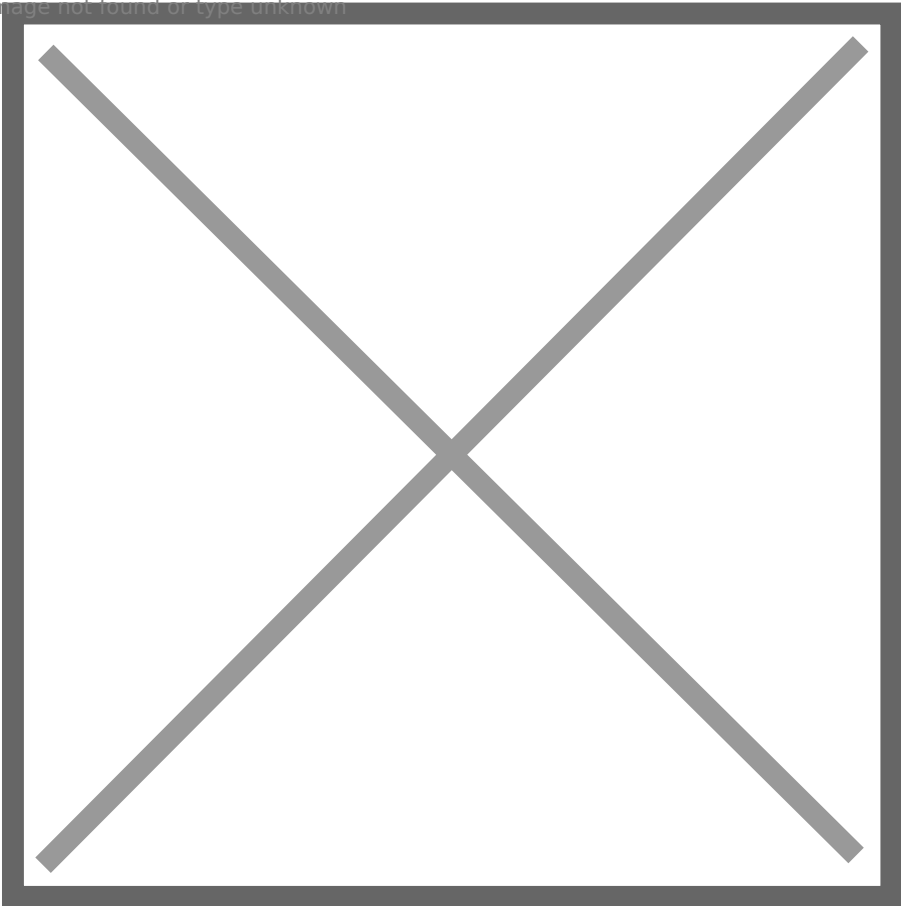
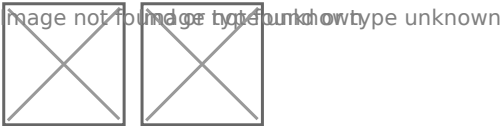


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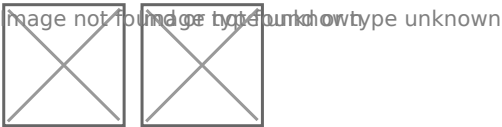


3. On the server, click the arrow next to the "Activity" tab. You can locate the **LUUID** on the 3rd line of the Information table.

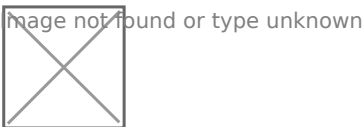


Admin Side

1. Go to the admin side and click "Servers" on the left. All the **LUUID**'s are listed.



2. Click a server name in blue and the **LUUID** appears on the 3rd line of the Information table.



3. Click "Nodes" along the left hand side, click the node you want on the blue text, click the "Servers" tab and find the **SUUID** in the "Process Manager" table on the left.

